

Hosted PBX vs. Legacy Phone Systems

Disadvantages of Legacy Phone Systems

Legacy phone systems have long been the king of the inner office telecommunications space, but the increasing ease of hosted PBX, as well as the cost savings and scalability features that follow, is reshaping the market in a big way.

Costly Wiring

Traditional Legacy systems require complicated hard-wiring for each phone in your office, meaning your utilizing you're phone people more often for miniscule tasks.

Costly Upgrades

Technology is constantly changing and innovating, so why stunt your organization's growth? Legacy systems require replacing the entire switch/server whenever you need a feature added.

Costly Expansion

Adding new employees or additional telephone lines requires new hardware, and that requires more time and money. And if you expand to a new office, all of your current hardware must be consistent across (no wiggle room for hardware, software, wiring, or phones).

Costly Maintenance

The burden of locating, protecting, maintaining, and servicing hardware is a costly endeavor—one that gets more difficult as your servers and switches increase.

Advantages of Hosted PBX

Noticing a consistent theme? Cost. Traditional Legacy systems cost more up front, and over time because users are reliant on their current phone system hardware. But, with hosted PBX and VoIP, you get a future-proofed phone system that continuously updates to provide an unmatched user experience.

Smaller Investment Upfront

With hosted PBX, you don't need to purchase costly configurations—there's no system to purchase, so there's less money lost upfront.

Smaller Investment Over Time

You'll retain more revenue each month, making hosted PBX a long-term cost saver.

Flexibility

Hosted PBX is easily upgradeable, helping to expand your business communications without the need for constant technical support or rewiring.

Mobility

Hosted PBX provides a solution for your employees who can now work from anywhere, whether they're on their cell phones at home, or soft phones on their work computers.

Interested in learning more?

Call **800-683-5600** to schedule a free consultation with one of our VoIP specialists who can help you determine which Fidelity SkyTalk service(s) are just right for your business. When your ready to move to Fidelity SkyTalk, we will install your new service(s) with ZERO downtime.



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